

Complaint Regarding Mobile Number Portability Issues

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]

To,

Customer Service Department

[Service Provider's Name]

[Service Provider's Address]

[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally lodge a complaint regarding the issues I have encountered with the mobile number portability process associated with my account.

On [Insert Date of Request], I initiated a request to port my mobile number [Your Mobile Number] from [Current Service Provider] to [New Service Provider]. Unfortunately, despite multiple follow-ups, the process has not been completed, and I am yet to enjoy the service with my new provider.

This delay has caused significant inconvenience, as I have been unable to access my essential communications and services that rely on my mobile number. I have contacted customer support numerous times, but no satisfactory resolution has been provided.

I request you to expedite the resolution of this matter and ensure the successful portability of my mobile number at the earliest. I hope to hear from you soon regarding the status of my complaint.

Thank you for your attention to this matter.

Sincerely,

[Your Name]