

# Complaint Regarding Slow Internet Service

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Internet Service Provider Name]

[Provider Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the slow internet service I have been experiencing at my residence since [insert date]. My account number is [insert account number]. Despite paying for a high-speed internet package, the download and upload speeds have been significantly lower than advertised.

On multiple occasions, I have tried troubleshooting the issues, including restarting my modem and router, but the problem persists. This has affected my ability to work from home and stream content effectively.

I kindly request that you investigate this issue and provide me with a resolution as soon as possible. Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]