

# Grievance Letter: Poor Internet Connectivity

Date: [Insert Date]

To,

Customer Service Manager,  
[Internet Service Provider Name]  
[Company Address]  
[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally raise a grievance regarding the poor internet connectivity I have been experiencing at my residence located at [Your Address]. Despite being a customer for [duration], I have been facing persistent issues with my internet connection, which have significantly affected my work and daily activities.

Specifically, I have encountered the following problems:

- Frequent disconnections
- Slow internet speeds
- Inconsistent service during peak hours

I have already attempted to troubleshoot the issue through the standard procedures suggested on your website, including resetting my router and checking the service status. Unfortunately, the problems persist.

I kindly request your immediate attention to this matter and would appreciate it if you could provide a timeline for resolving these connectivity issues. I believe that as a valued customer, my concerns deserve prompt action.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]  
[Your Contact Information]