

Subject: Internet Lag and Buffering Concerns

Dear [Service Provider's Name],

I hope this message finds you well. I am writing to express my concerns regarding the persistent internet lag and buffering issues I have been experiencing recently.

These problems have significantly impacted my ability to [mention specific activities, e.g., work from home, stream videos, etc.]. Despite attempting to troubleshoot on my end, [briefly mention any steps taken, e.g., restarting the modem, checking connections, etc.], the issues continue to persist.

I would appreciate your assistance in diagnosing the problem and providing a solution at your earliest convenience. My account details are as follows:

- Name: [Your Name]
- Account Number: [Your Account Number]
- Address: [Your Address]

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]