

Chargeback Reversal Request

Date: [Insert Date]

Your Name: [Your Name]

Your Address: [Your Address]

Your City, State, Zip: [City, State, Zip]

Your Email: [Your Email]

Your Phone Number: [Your Phone Number]

To: [Merchant Name]

[Merchant Address]

[Merchant City, State, Zip]

Dear [Merchant Name],

I am writing to formally request a chargeback reversal for transaction ID [Transaction ID] dated [Transaction Date]. The reason for the chargeback was a mismatched product description.

Upon receiving the product, I found that it did not match the description provided on your website, which led to my decision to initiate the chargeback process.

I have attached supporting documents, including the original order confirmation, product images, and the description from your website for your reference.

I kindly request that you review the information and process the chargeback reversal at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]