

Follow-Up on Consumer Rights Resolution

Date: [Insert Date]

To: [Recipient's Name]

Company Name: [Company Name]

Address: [Company Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on our previous correspondence dated [Insert Previous Correspondence Date] regarding my consumer rights issue with [describe the product/service]. As of today, I have not received a response and would appreciate your attention to this matter.

To recap, my concern involved [briefly restate the issue, including relevant details]. Under the applicable consumer rights laws, I believe I am entitled to [state your rights or what action you expect].

I kindly request an update on the status of my complaint and the steps being taken to resolve it. I would appreciate a response by [insert a date], as I would like to ensure that this matter is resolved in a timely manner.

Thank you for your attention to this important issue. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]