Consumer Rights Feedback

Date: [Insert Date]

To: [Recipient's Name]

Company: [Company Name]

Address: [Company Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide feedback regarding my recent experience with your company in relation to consumer rights.

On [insert date], I purchased [insert product/service] from your establishment, but unfortunately, I encountered some issues that I believe negatively impacted my rights as a consumer. Specifically, [describe the issue, e.g., defective product, poor service, etc.].

I was disappointed because [explain how it affected you or your perception of the company]. According to consumer rights regulations, [insert relevant regulation or principle], it is vital for consumers to receive [state what consumers are entitled to, e.g., quality products, fair treatment, etc.].

I urge your team to address this matter promptly and consider [suggest a resolution, e.g., refund, exchange, improved customer service, etc.]. I believe this will not only rectify my situation but also enhance your company's reputation for customer satisfaction.

Thank you for taking the time to consider my feedback. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]