Inquiry About Automatic Payment Service

Dear [Recipient's Name],

I hope this message finds you well. My name is [Your Name], and I am a customer of [Company Name]. I am writing to inquire about the automatic payment service that your company offers.

Specifically, I would like to understand the following:

- How does the automatic payment process work?
- Are there any fees associated with this service?
- Can I customize my payment schedule?
- What happens if my payment fails?

I would appreciate any information you could provide regarding these questions. Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Contact Information]