

Customer Feedback on Service Quality

Date: [Insert Date]

To: [Theme Park Manager's Name]

[Theme Park Name]

[Theme Park Address]

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concerns regarding the service quality I experienced during my recent visit to [Theme Park Name] on [Visit Date].

While I truly appreciate the efforts your team puts into providing an enjoyable experience, I encountered several issues that I believe warrant your attention:

- Long wait times for rides, which exceeded [number] minutes.
- Lack of cleanliness in certain areas, particularly around food stalls.
- Staff unavailability or lack of assistance during peak hours.

I believe addressing these concerns could greatly enhance the overall visitor experience. Thank you for considering my feedback, and I look forward to seeing improvements on my next visit.

Sincerely,

[Your Name]

[Your Contact Information]