

Customer Service Complaint

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the level of customer service I have received from your company regarding my recent inquiries.

On [date], I reached out to your customer service team concerning [specific issue]. Unfortunately, my experience was far from satisfactory. I encountered long wait times, unhelpful responses, and a lack of follow-up on my issue.

This experience has caused me considerable inconvenience and frustration, as I rely on [energy supplier name] for essential services. I expected a higher standard of support and resolution to my concerns.

I kindly ask for your urgent attention to this matter and an explanation of the steps you will take to improve customer service in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]