

Complaint Regarding Energy Service

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]

[Date]

Customer Service Department
[Energy Provider Name]
[Energy Provider Address]
[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally complain about a series of issues I have encountered with my energy service (Account Number: [Your Account Number]). Despite several attempts to resolve these issues over the phone and through your website, I have not received satisfactory responses or solutions.

The specific issues I am facing include:

- Inconsistent energy billing (date of occurrence)
- Frequent power outages (date of occurrence)
- Lack of customer support (specific details)

As a customer, I expect reliable service and timely assistance when issues arise. Unfortunately, my experience has fallen short of these expectations.

I kindly request a prompt resolution to these matters and a response from your office detailing how you plan to rectify the situation. I appreciate your attention to this issue and look forward to your swift reply.

Sincerely,

[Your Name]