

Subject: Energy Outage Response Complaint

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear [Utility Company Customer Service/Specific Name],

I am writing to formally express my dissatisfaction regarding the recent energy outage that occurred on [date of outage] in our area. Our home, located at [your address], experienced a power disruption that lasted for [duration of the outage].

This unexpected outage caused significant inconvenience, including [briefly describe specific impacts, e.g., food spoilage, lack of heating, disruption to work-from-home arrangements, etc.]. I understand that outages can occur for various reasons; however, the lack of timely communication and updates during this incident was disappointing.

I would appreciate it if you could provide an explanation for the outage and detail any measures the company is taking to prevent such occurrences in the future. Additionally, I request information about potential compensation for the inconvenience caused.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]