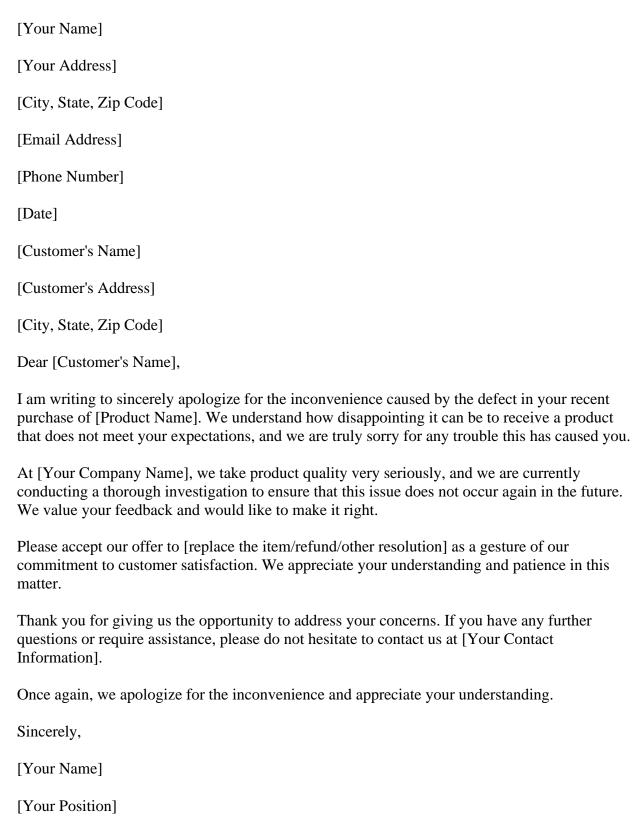
Apology Letter for Defective Product



[Your Company Name]