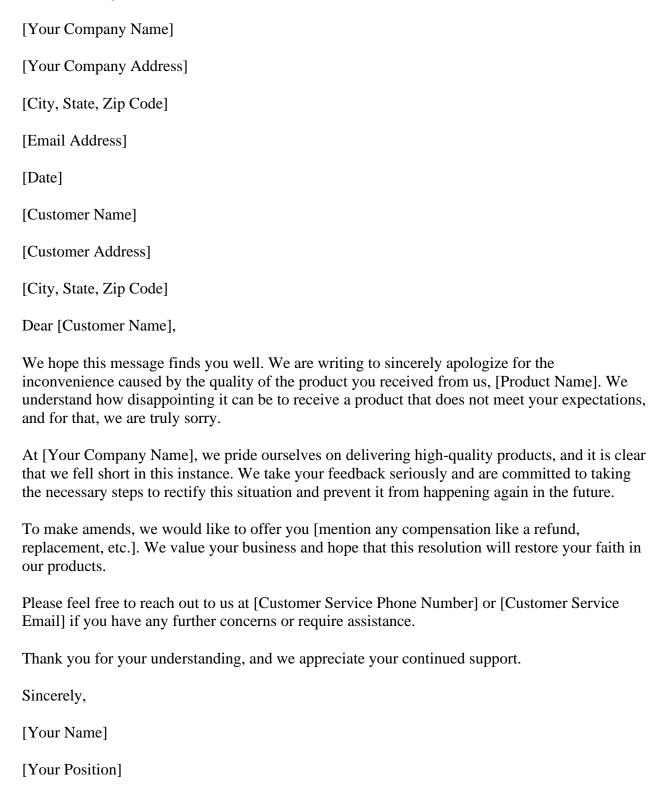
Letter of Remorse for Substandard Product Quality



[Your Company Name]