

Mortgage Service Inquiry Complaint

Your Name: [Your Name]

Your Address: [Your Address]

City, State, Zip Code: [City, State, Zip Code]

Email: [Your Email]

Phone Number: [Your Phone Number]

Date: [Date]

To: [Mortgage Company Name]

Address: [Mortgage Company Address]

City, State, Zip Code: [Mortgage Company City, State, Zip Code]

Dear [Mortgage Company Name Customer Service],

I am writing to formally express my dissatisfaction regarding the service I have received during my recent inquiries about my mortgage account (Account Number: [Your Account Number]).

On [Date of Inquiry], I contacted your customer service department to inquire about [specific issues or questions]. Unfortunately, the response I received was inadequate and did not address my concerns as I had hoped.

Despite my efforts to resolve this matter, I am still facing the same issues and have not received any follow-up communication from your team. It is frustrating to feel that my concerns are being overlooked.

I kindly request that you look into this matter promptly and provide me with a satisfactory resolution. You can contact me at [Your Phone Number] or [Your Email] for any further details or clarification.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]