

Mortgage Service Complaint Follow-Up

Date: [Insert Date]

To: [Mortgage Service Provider's Name]

Address: [Mortgage Service Provider's Address]

Dear [Mortgage Service Provider's Contact Name],

I hope this letter finds you well. I am writing to follow up on my previous complaint regarding my mortgage service, submitted on [Insert Date of Original Complaint]. As of today, I have not received a response or resolution to my concerns.

To recap, my complaint involves [briefly describe the nature of the complaint, e.g., issues with payment processing, customer service difficulties, etc.]. This situation has caused [briefly explain any consequences or impacts this has had on you].

I would appreciate an update on the status of my complaint and any steps being taken to resolve the issue. It is important for me to have this matter addressed as soon as possible.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]