

# Feedback on Mortgage Service Issues

Date: [Insert Date]

To: [Recipient's Name]

Company Name: [Company's Mortgage Service Provider]

Address: [Provider's Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally provide feedback regarding recent issues I encountered with your mortgage services.

While I appreciate the efforts of your team, I experienced the following difficulties:

- Delay in processing my mortgage application.
- Lack of timely communication regarding the status of my application.
- Inaccuracies in the documentation provided.

These issues have caused significant concern and have impacted my ability to move forward with my property purchase. I believe there is room for improvement in your processes and communication.

I appreciate your attention to this matter and look forward to your response, as well as any steps you may take to rectify these issues.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]