

Letter of Concern Regarding Wedding Photography Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Photography Service Name]

[Photography Service Address]

[City, State, Zip Code]

Dear [Photographer's Name],

I hope this message finds you well. I am writing to formally address some concerns regarding the photography services provided for our wedding on [Wedding Date].

Firstly, I would like to bring to your attention the following issues:

- Late arrival to the venue, which caused delays in capturing crucial moments.
- Missing key shots that were discussed and planned prior to the event.
- Quality of photographs received did not meet the expectations set in our contract.

We had high expectations based on your portfolio and discussions during our planning process, and it's disappointing to see these issues arise.

I would appreciate a prompt response to discuss how we can resolve these concerns, including the possibility of a partial refund or re-shoot for the missed moments.

Thank you for your attention to this matter. I look forward to hearing from you soon.

Sincerely,

[Your Name]