

Grievance Letter Regarding Portrait Session Experience

Your Name

Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Recipient's Name

Company/Studio Name
Company Address
City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction regarding my recent experience during the portrait session scheduled on [Date] at [Location]. I had high expectations based on your reputation, but unfortunately, my experience did not meet those expectations.

During the session, I encountered several issues, including [describe specific issues: lack of professionalism, inadequate communication, long wait times, etc.]. These issues not only disrupted the flow of the session but also affected the overall experience.

Furthermore, I was disappointed with [mention any other aspects: quality of work, lack of assistance, poor customer service, etc.]. As a paying customer, it is disheartening to encounter such challenges.

I believe it is essential for you to be made aware of these issues to improve your services in the future. I hope to see a resolution regarding this matter, as I value your craft and would like to continue supporting your studio if improvements are made.

Thank you for taking the time to address my concerns. I look forward to your prompt response.

Sincerely,
[Your Name]