To Whom It May Concern,

I am writing to express my dissatisfaction with the editing and retouching services I received on [insert date]. Unfortunately, the final product did not meet my expectations due to the following issues:

- Quality of edits was subpar, with noticeable mistakes.
- Requested changes were either not implemented or poorly executed.
- Response time was slower than promised, causing delays in my project.

I believe the service did not reflect the quality advertised and I would appreciate a resolution to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]