

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Photography Company Name  
Company Address  
City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the quality of the photographs I received from [specific event or session, e.g., our wedding on June 12, 2023]. Unfortunately, the images do not meet the standards that were promised during our initial discussions.

The major issues I encountered include:

- Inconsistent lighting across the photos.
- Blurry images despite the assurance of professional-grade quality.
- Missing key moments that were supposed to be captured.

I value the importance of high-quality photography, especially for significant life events, and I was very disappointed with the final results. I believe a resolution is necessary, and I would appreciate a refund or a re-shoot to remedy this situation.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]