

Request for Compensation Due to Ticketing Error

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Customer Service Department

Company Name

Company Address

City, State, Zip Code

Dear Customer Service Team,

I am writing to formally request compensation related to a ticketing error that occurred during my recent transaction with your company. On [date of transaction], I purchased a ticket for [event name] scheduled on [event date]. However, due to an error on your website, I was charged [amount] for a different ticket than what I intended to purchase.

I believe that this issue has caused me significant inconvenience, and I would appreciate it if you could look into this matter and provide appropriate compensation.

Attached are the relevant documents, including my receipt and any correspondence related to this issue. I hope to hear back from you soon regarding the resolution of my request.

Thank you for your attention to this matter.

Sincerely,

[Your Name]