

Letter of Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with my recent ticket purchase experience through your platform on [insert date of purchase]. Unfortunately, the process was fraught with issues that I believe warrant your immediate attention.

Firstly, I encountered [briefly describe the specific issue, e.g., website errors, payment problems, lack of customer support]. This not only caused inconvenience but also led to additional frustration as I attempted to resolve the issue.

Furthermore, once my order was finally processed, I received [mention any issues with the ticket itself, e.g., incorrect tickets, delays in delivery, etc.]. This is unacceptable for a service that prides itself on providing efficiency and customer satisfaction.

I trust that you will take this feedback seriously and implement measures to improve your ticket purchasing process. I look forward to your prompt response to this matter and hope for a satisfactory resolution.

Thank you for your attention.

Sincerely,

[Your Name]