

Follow-Up on Technical Support Ticket

Dear [Support Team/Specific Name],

I hope this message finds you well. I am writing to follow up on the technical support ticket I submitted on [submission date] regarding [brief description of the issue]. The ticket number is [ticket number].

As of today, I have not yet received an update and wanted to check on the status of my request. This issue is impacting [explain how it affects your work or situation], and I would greatly appreciate any information you can provide about the progress or next steps.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,
[Your Name]
[Your Position]
[Your Contact Information]