

# Grievance Letter for Faulty Appliance Repair

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Manager's Name

Company Name

Company Address

City, State, Zip Code

Dear [Manager's Name],

I am writing to formally express my grievance regarding the recent repair service provided for my [Appliance Type, e.g., washing machine], which was performed on [Date of Repair]. Unfortunately, the appliance is still not functioning properly despite the repair, which is disappointing given the time and money invested in this service.

I initially reported the issue on [Date of Initial Report], and your technician was sent to address the problem. However, since the service, the appliance has exhibited the same issues, specifically [describe the issues, e.g., leaking water, unusual noises]. I have made several attempts to resolve this by contacting your customer service, but the problem remains unaddressed.

As a valued customer, I expected a resolution to my appliance problems following the repair. I kindly request a follow-up service appointment to resolve these ongoing issues, or a potential refund for the initial repair costs. I hope we can reach a satisfactory agreement promptly.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

Your Name