

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Electric Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally express my dissatisfaction regarding the unresolved electrical outage that has affected my home at [Your Address] since [Date of Outage]. Despite multiple communications with your customer service team, the issue remains unresolved.

The prolonged outage has caused significant inconvenience to my family, impacting our daily lives and responsibilities. I have followed all recommended procedures and provided the necessary information, yet the situation persists without any timely resolution.

I kindly request immediate action to address this issue and restore service at the earliest possible time. I appreciate your prompt attention to this matter and look forward to your swift response.

Thank you for your understanding.

Sincerely,

[Your Name]