Complaint Regarding Delayed Service Response

Your Name Your Address City, State, Zip Code Email Address Phone Number

Date: [Insert Date]

Customer Service Department [Company Name] [Company Address] City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the delayed response to my request for electrical service at my residence, which took place on [insert date of request]. Despite my repeated attempts to follow up, I have yet to receive any communication or service from your team.

The situation has caused significant inconvenience, and I expected a timely resolution based on your company's commitment to customer service. I would appreciate an update on the status of my request and a prompt response to this complaint.

Thank you for your attention to this matter. I look forward to your swift reply and a resolution to my issue.

Sincerely,
[Your Name]