

# Customer Service Complaint

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Electric Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction with the customer service I received from your company on [date of incident]. On this occasion, I contacted your office regarding [specific issue or service], and I was disappointed with the response I received.

Despite my repeated attempts to resolve the issue, I encountered significant delays and unhelpful responses from your representatives. This experience has not only been frustrating but has also led to [mention any consequences, e.g., inconvenience, safety concerns].

I believe that as a valued customer, I deserve prompt and courteous service. I kindly request that you investigate this matter and take steps to improve your customer service so that future customers do not have to face the same challenges I encountered.

Thank you for your attention to this matter. I hope to hear from you soon to address my concerns.

Sincerely,

[Your Name]