

# Complaint Regarding Electrical Service Negligence

**Your Name**

Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

**Recipient's Name**

Company Name  
Company Address  
City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the electrical services provided by your company on [specific date] at my residence located at [your address]. Despite multiple requests for maintenance and timely repairs, the issues have persisted, indicating a negligence towards service quality and customer satisfaction.

On [date of first incident], I reported [describe the issue briefly, e.g., frequent power outages, faulty wiring], which has not been adequately addressed since then. I have attempted to reach your customer service on [mention the dates and/or number of times contacted], yet the maintenance has either been delayed or insufficient. This has not only resulted in inconvenience but has raised safety concerns for my family.

I urge you to address this issue promptly. I expect a comprehensive assessment and resolution within [specify a reasonable time frame, e.g., 14 days]. If this matter is not resolved satisfactorily, I will have no choice but to escalate my complaint to appropriate regulatory agencies.

Thank you for your immediate attention to this pressing issue. I look forward to your prompt response.

Sincerely,  
[Your Name]