Unresolved Landscaping Service Issues

Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Your Email]
[Your Phone Number]

To: [Company Name]
[Company Address]
[City, State, ZIP Code]

Dear [Company Name/Manager's Name],

I am writing to formally express my dissatisfaction regarding the unresolved issues I have experienced with the landscaping services provided by your company. Despite my previous attempts to communicate these concerns, I have not seen any improvements or solutions.

On [insert date of service], your team completed landscaping work at my property. However, I have noticed [describe issues: e.g., poor quality of work, plants dying, uncompleted tasks, etc.]. I have reached out on multiple occasions (specifically on [insert dates]) to seek resolution but have not received any satisfactory response or acknowledgment of the issues.

As a valued customer, I expected a higher level of service and professionalism. I kindly ask for your urgent attention to this matter and a proposed resolution by [insert a specific date]. If I do not receive a satisfactory response, I may need to consider further actions.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]