

Letter of Complaint Regarding Advertising Inaccuracies

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my dissatisfaction with inaccuracies found in your recent advertising campaign regarding [specific product or service]. On [date], I came across an advertisement that claimed [describe the claim made in the advertisement]. However, upon purchasing the product/service, I found that [explain how the reality differed from the advertisement].

This discrepancy has caused not only inconvenience but also disappointment, as I expected a different experience based on your advertisement. I believe it is essential for companies to provide accurate information to their customers to maintain trust and credibility.

I kindly request that you look into this matter and take appropriate actions to rectify the situation, including [suggest specific actions, such as a refund, correction in advertising, etc.]. I look forward to your prompt response regarding this issue.

Thank you for addressing my concerns.

Sincerely,

[Your Name]