Your Name Your Address City, State, Zip Code Email Address Phone Number Date

Manager's Name Advertising Service Company Company Address City, State, Zip Code

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the service I have received from [Advertising Service Company] regarding my recent advertising campaign.

Since [insert start date], I have attempted to communicate with your team numerous times through [list methods: emails, phone calls, etc.], but I have yet to receive any responses. This lack of communication has not only delayed my campaign but has also caused significant frustration and loss of potential revenue.

I expect better service and support from a company of your stature. Therefore, I kindly request an immediate response regarding the status of my campaign and a resolution to this matter.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely, Your Name