

Dear [Member's Name],

Thank you for reaching out to us regarding your concerns about the [Event Name] held on [Event Date]. We appreciate your feedback and want to assure you that your grievance has been received and is being taken seriously.

We understand that your experience did not meet the expectations set forth by our club and we sincerely apologize for any inconvenience you may have encountered. Your comments are important to us and help us improve future events.

We are currently reviewing the issues you reported, and a member of our committee will reach out to you for further clarification if necessary. Rest assured, we strive to provide a positive experience for all our members and will address your concerns promptly.

Thank you once again for your feedback. We value your membership and look forward to resolving this matter to your satisfaction.

Best regards,

[Your Name]

[Your Position]

[Social Club Name]

[Contact Information]