

Feedback on Recent Purchase

Date: [Insert Date]

To: [Company Name]

Dear Customer Service Team,

I am writing to express my disappointment with a recent purchase from your online store. I ordered the [Item Name] on [Purchase Date] (Order Number: [Order Number]), and unfortunately, the quality of the item did not meet my expectations.

Upon receiving the item, I noticed several issues including:

- [Describe the first issue, e.g., fabric quality]
- [Describe the second issue, e.g., stitching defects]
- [Describe any other issues]

As a loyal customer, I was surprised by this experience, as I have always appreciated the quality of your products in the past. I believe that feedback is crucial for improvement, and I hope you will take my comments into consideration.

I would appreciate your assistance in addressing this matter. Please let me know if I can return the item for a refund or exchange as soon as possible.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]