

Complaint Regarding Defective Fashion Item

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Retailer Name]

[Retailer Address]

[City, State, Zip Code]

Dear [Retailer Customer Service/Manager],

I am writing to formally complain about a defective fashion item that I purchased from your store on [purchase date]. The item in question is [item description, including brand, size, etc.], and the order number is [order number].

Upon receiving the item, I noticed that [describe the defect or issue with the item]. Despite following the care instructions provided, the problem persists. I have attached photos for your reference.

I would appreciate it if you could arrange for a replacement or refund for the defective item. I have always appreciated your products and customer service, so I hope this issue can be resolved swiftly.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]