Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my concerns regarding a gift delivery that has yet to arrive. The details of the order are as follows:

Order Number: [Order Number]Purchase Date: [Purchase Date]

• Expected Delivery Date: [Expected Delivery Date]

Despite my previous inquiries, I have not received any updates regarding the status of this delivery. As the occasion for which the gift was intended is approaching, I would greatly appreciate any assistance you can provide in resolving this matter.

Thank you for your attention to this issue. I look forward to your prompt response.

Best regards,
[Your Name]
[Your Contact Information]