

Notification of Gift Delivery Issue

Dear [Recipient's Name],

We hope this message finds you well. We are writing to inform you about an issue regarding the delivery of your gift order placed on [Order Date].

Unfortunately, due to [brief explanation of the issue, e.g., logistics delays, stock unavailability], your gift delivery has been postponed. We sincerely apologize for any inconvenience this may cause.

We are actively working to resolve the situation and expect to have your gift delivered by [Expected Delivery Date].

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at [Customer Service Contact Information].

Thank you for your understanding and patience.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]