Follow-up on Gift Delivery Complaint

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous complaint regarding the delivery of a gift I ordered on [Order Date]. As of today, I have not received any updates on the status of my order.

The order number is [Order Number], and it was supposed to be delivered by [Expected Delivery Date]. Unfortunately, this delay has caused inconvenience, as the gift was intended for [Occasion/Recipient's Name].

I would appreciate any updates you can provide regarding the tracking of my order or the steps being taken to resolve this issue. Thank you for your attention to this matter.

Best regards, [Your Name] [Your Contact Information]