

Subject: Complaint Regarding Website Downtime

Dear [Support Team/Customer Service],

I am writing to express my dissatisfaction with the recent downtime of your website, [Website URL]. This issue has significantly affected my experience as a user.

On [specific dates and times], I encountered repeated instances of website unavailability, which has resulted in [describe any consequences, e.g., inability to access services, frustration, loss of productivity].

I kindly request that you look into this matter and provide an update on the steps being taken to resolve these issues and ensure better uptime in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address] (if necessary)