Letter of Dissatisfaction



Subject: Dissatisfaction with Repair Services

Dear [Service Manager's Name],

I am writing to formally express my dissatisfaction with the repair services I received on [date of service] for my [item repaired, e.g., washer, computer]. Despite my initial expectations for quality service, I have experienced [briefly describe the issue, e.g., ongoing problems, lack of communication, delays].

Upon using the [item], I noticed [specific issues you encountered]. I have reached out to your customer service multiple times regarding this matter, but the resolution has been unsatisfactory.

Due to the above reasons, I kindly request [state your desired resolution, e.g., a refund, further repairs, a written explanation, etc.]. I hope for a prompt response to rectify this situation.

Thank you for your attention to this matter.

Sincerely,

[Your Name]