

# Complaint Regarding Repair Service Efficiency

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Recipient Name

Company Name

Company Address

City, State, Zip Code

Dear [Recipient Name],

I am writing to formally express my dissatisfaction with the repair service I received on [Date of Service]. Despite my expectations of a prompt and efficient resolution, I have encountered several issues that have not yet been addressed.

Firstly, the repair was not completed within the promised timeframe. Additionally, the quality of work was subpar, leading to further complications with the [specific item or service]. I have attempted to resolve this matter through your customer service team, but unfortunately, my concerns have not been adequately addressed.

Given these circumstances, I request a thorough review of my case and a prompt follow-up regarding the resolution. I believe that [Company Name] values its customers and would like to maintain a positive relationship.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

Your Name