

Letter of Dissatisfaction with Customer Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to express my dissatisfaction with the customer service I received from [Company's Name] on [specific date]. My experience has been less than satisfactory due to [briefly explain the issue, e.g., unhelpful representatives, long wait times, unresolved queries, etc.].

As a customer, I believe that a financial institution should strive to provide prompt and efficient service. Unfortunately, my recent interactions have not reflected this standard. [Provide additional details about your experience, including any relevant account information or reference numbers, if applicable.]

I urge you to address this issue promptly and ensure that future customers do not encounter similar problems. I look forward to your response and hope for a resolution to my concerns.

Thank you for your attention to this matter.

Sincerely,

[Your Name]