Complaint Regarding Legal Service Quality

Your Name Your Address City, State, Zip Code Email Address Phone Number Date

Recipient's Name Law Firm's Name Firm's Address City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the legal services provided by your firm in regards to [briefly describe the case or matter, e.g., "my recent divorce proceedings"].

Despite my expectations of professionalism and competence, I have encountered several issues, including:

- Unresponsiveness to my emails and calls.
- Lack of updates on my case status.
- Inadequate legal advice that did not align with my best interests.

These concerns have not only caused me stress and anxiety but have also impacted the outcome of my case. I believe that as a client, I deserve to receive high-quality legal representation, and I feel that this standard has not been met.

I kindly request a meeting at your earliest convenience to discuss these matters and explore potential resolutions. I hope to see improvements in the service going forward.

Thank you for your attention to this important issue.

Sincerely,
[Your Name]