

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about the terms and conditions associated with your gift cards. I am particularly interested in understanding the following:

- Expiration dates and any applicable fees
- Possible restrictions on where and how the gift cards can be used
- Whether the gift card can be reloaded or exchanged for cash

Your assistance in providing this information would be greatly appreciated, as it will help me make an informed decision.

Thank you for your time and assistance. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Contact Information]