

# Letter of Dissatisfaction with Gift Card Customer Service

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Team

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to express my dissatisfaction with the customer service I received regarding my gift card issue. On [date of interaction], I contacted your customer service department for assistance with a gift card that was not functioning properly.

Despite my efforts to resolve the issue, I found the support representative to be unhelpful and dismissive of my concerns. I was expecting a prompt resolution, but instead, I was met with a lack of empathy and professionalism.

I believe that customer satisfaction should be a priority for your company, and I feel let down by the service I have received. I would appreciate it if you could address this matter and improve your customer support processes.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]