

# Complaint Regarding Safety Concerns

Date: [Insert Date]

To: [Ride Service Company Name]

Customer Service Department

[Company Address]

Dear [Company Name] Customer Service,

I am writing to formally express my concerns regarding a recent experience I had while using your ride service on [specific date]. I believe it is important to address these safety concerns to ensure the well-being of all passengers.

On the mentioned date, I requested a ride from [pickup location] to [drop-off location]. During the ride, I noticed several safety issues, including:

- Inadequate seatbelt functionality
- Driver's distracted driving behavior
- Unmaintained vehicle condition (e.g., brake issues, tire wear)

These issues not only compromised my safety but also that of other passengers on the road. As a loyal customer, I am concerned about these lapses and urge your team to take immediate action to address these safety concerns.

I appreciate your attention to this matter and look forward to your prompt response outlining how you intend to ensure passenger safety in the future.

Thank you for addressing this serious issue.

Sincerely,

[Your Name]

[Your Contact Information]