

Complaint Regarding Poor Vehicle Condition

Date: [Insert Date]

To: [Company Name]

Customer Service Department

[Company Address]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the condition of the vehicle I used during my recent ride on [insert date of ride]. The vehicle provided was not only unclean but also exhibited signs of disrepair, which made my travel uncomfortable and concerning.

Specifically, I noticed the following issues:

- Dirty upholstery and flooring
- Malfunctioning air conditioning
- Worn-out tires

As a loyal customer, I expect a certain level of service quality that was unfortunately not met during this experience. I kindly ask that you address these issues for future rides, not only for my sake but for all your customers.

Thank you for addressing my concerns. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]