

Complaint Regarding Overcharging

Dear [Ride Service Customer Support],

I hope this message finds you well. I am writing to formally express my concern regarding an overcharge on my recent ride reservation.

Details of the ride are as follows:

- **Date of Ride:** [Date]
- **Time of Ride:** [Time]
- **Pickup Location:** [Pickup Address]
- **Drop-off Location:** [Drop-off Address]
- **Receipt Number:** [Receipt Number]

Upon reviewing the receipt, I noticed that the total charged amount was [Charged Amount] which is significantly higher than the estimated fare of [Estimated Amount] provided prior to the ride. I believe this discrepancy may be due to [Possible Reason, e.g., surge pricing, mapping errors].

I kindly request that you review this case and provide clarification on the charges applied. If an error has occurred, I would appreciate a prompt refund of the overcharged amount.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Contact Information]