

Billing Dispute Letter

Your Name: [Your Name]

Your Address: [Your Address]

Your City, State, Zip: [Your City, State, Zip]

Your Email: [Your Email]

Your Phone Number: [Your Phone Number]

Date: [Date]

Gaming Service Provider Name

Provider Address

Provider City, State, Zip

Dear [Gaming Service Provider Name],

I am writing to formally dispute a charge on my account dated [Date of Charge], which I believe to be incorrect. The charge in question is for [specific service or item] with an amount of [disputed amount].

Upon reviewing my billing statement, I noticed that this charge does not match my records or my understanding of the agreed services. I have attached any relevant documentation to support my dispute, including [list documents like receipts, terms of service, screenshots, etc.].

Accordingly, I kindly request a prompt investigation into this matter and a written response within [time frame, e.g., 30 days] regarding the resolution of this dispute. If this charge is found to be in error, please issue a credit to my account.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Account Number]