

Subject: Dissatisfaction with Software Performance

Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my dissatisfaction with the performance of [Software Name] that I have been using since [Start Date]. Despite my expectations, I have encountered several issues that have significantly impacted my productivity.

Specifically, I have experienced the following problems:

- [Issue 1: brief description]
- [Issue 2: brief description]
- [Issue 3: brief description]

I have attempted to resolve these issues myself and have also consulted your support resources, but unfortunately, the performance has not improved. As a loyal customer, I believe it is essential to address these concerns to enhance the user experience.

I would appreciate a timely response regarding the steps you are taking to rectify these issues. Thank you for your attention to this matter.

Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]